



Registration 365: Annual Review of the 24-25 Cycle

PRESENTED FOR
Rent Board

PRESENTED BY
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Overview

Registration Opens

Internal Rent Registry Updates

Registration Compliance

Property and Unit Data Review

YouTube Data Review

Registration Opens and Operations

2024-25 Registration Cycle Begins

The Rent Registry Portal Opened on April 29, 2024.

11,527 Open Registrations

Over 40,000 units under the Rent Board's purview

Registration Operations

Assistance Type	2023-2024	2024-2025	2025-2026
Email	1,744	1,743	1,109
Registration Extension	1,376	2,667	1,300
Registration Voicemails	327	1,375	552
Information Line	NA	106	48
Information Line Voicemails	NA	52	26

Internal Rent Registry Updates

Internal Rent Registry Enhancements

Added additional unit status codes for Sabbaticals and Inactive units

Removed outdated internal user codes

Completed a housing services audit

Completed a Unit Exempt unit audit

Focused on filling in data gaps to improve database integrity

Deleted 171 non-verified user accounts

Upcoming Enhancements

Monthly Automatic Payment Reminders

“Get to know the Rent Registry in 5 minutes” How to Video

Partially Covered unit status updates

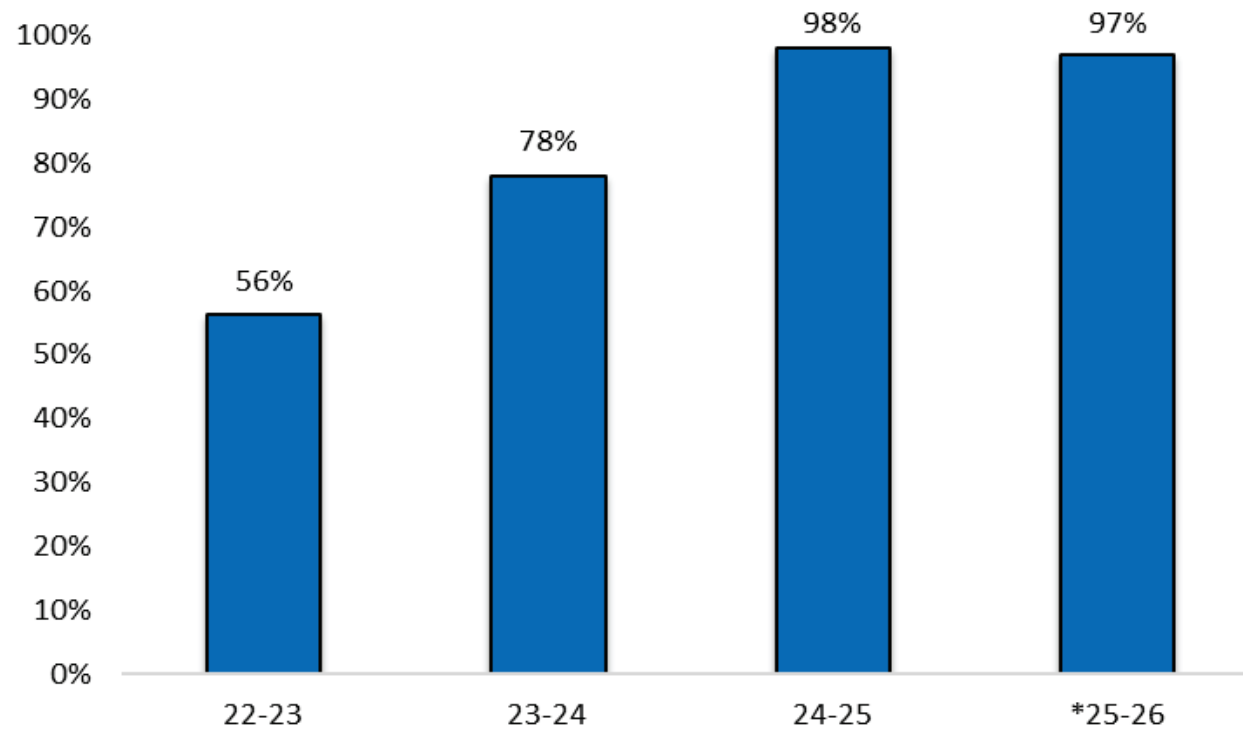
Improving the automatic exemption workflow

Creating a system validation process for tenancy records

Continue working on completing missing data fields

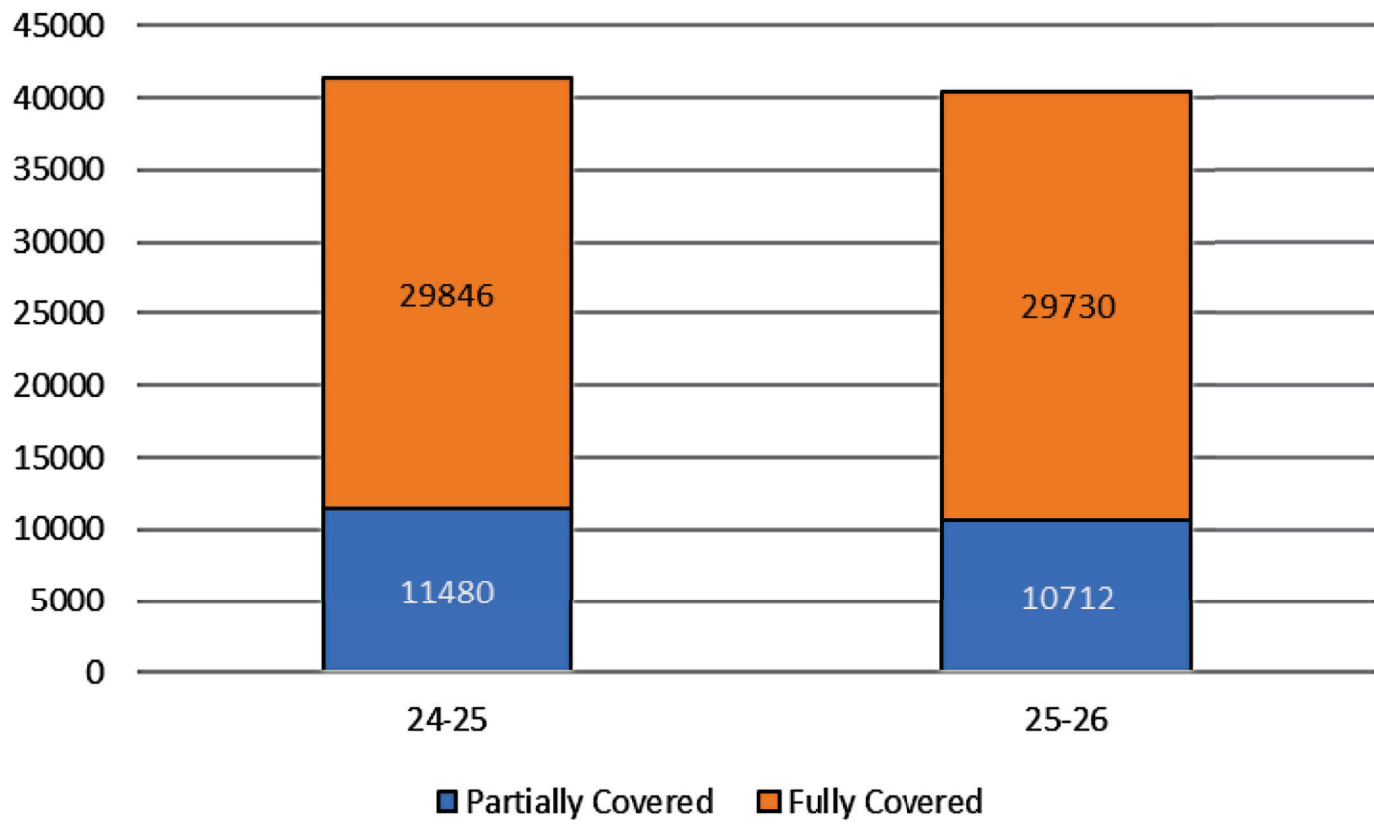
Registration Compliance

Registration Compliance

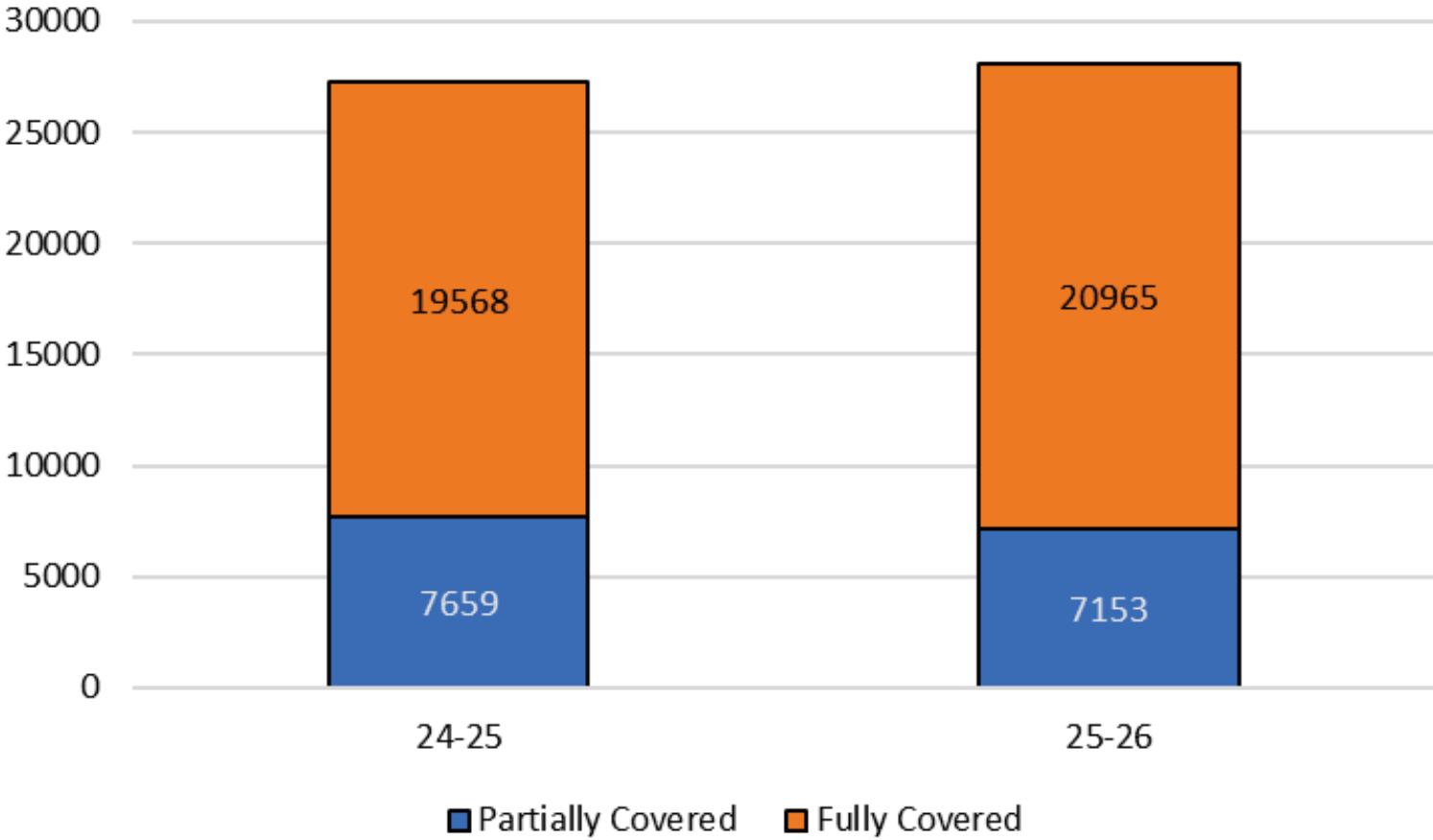


Property and Unit Data Review

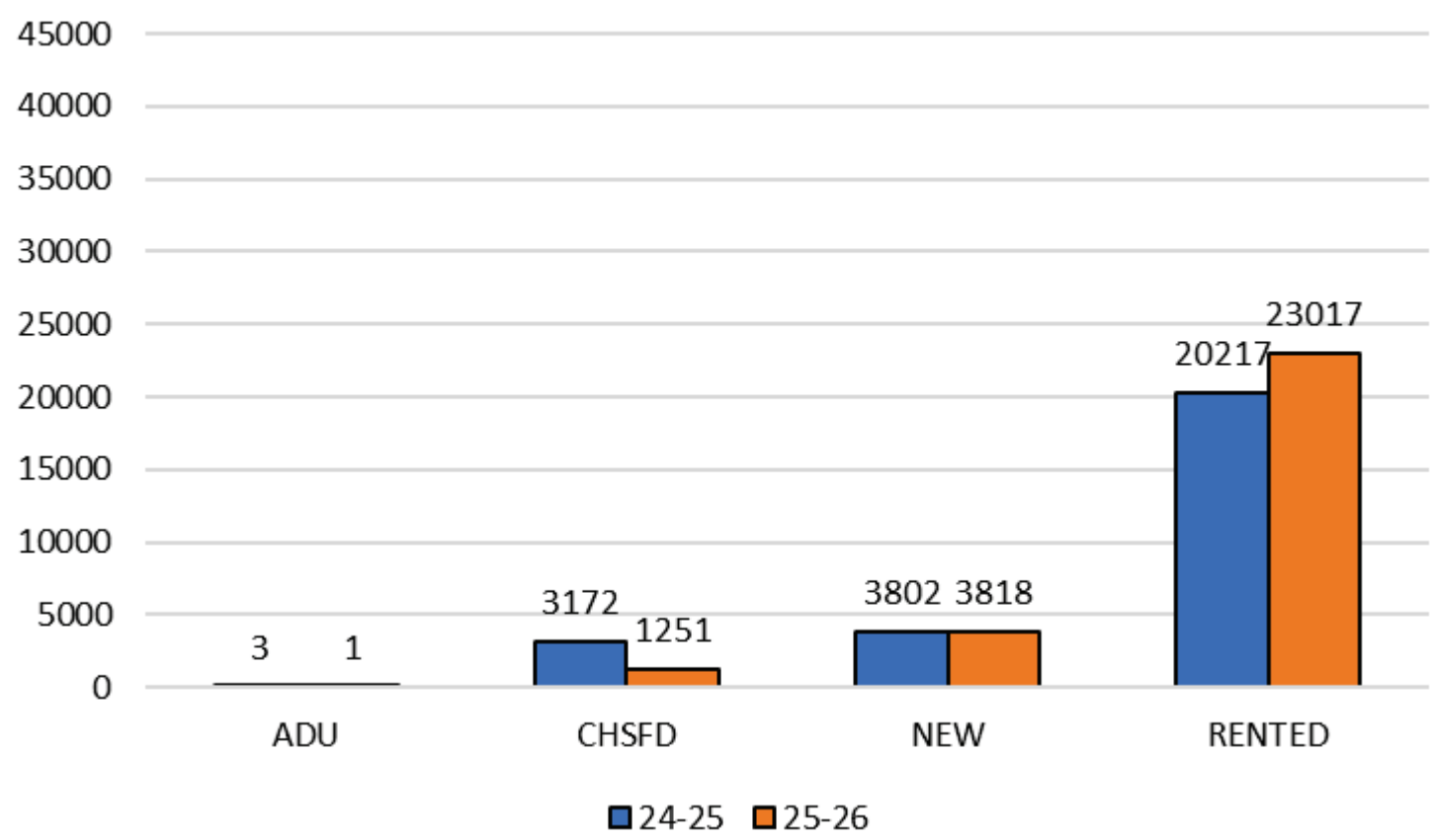
Total Number of Fully Covered Units vs Partially Covered Units



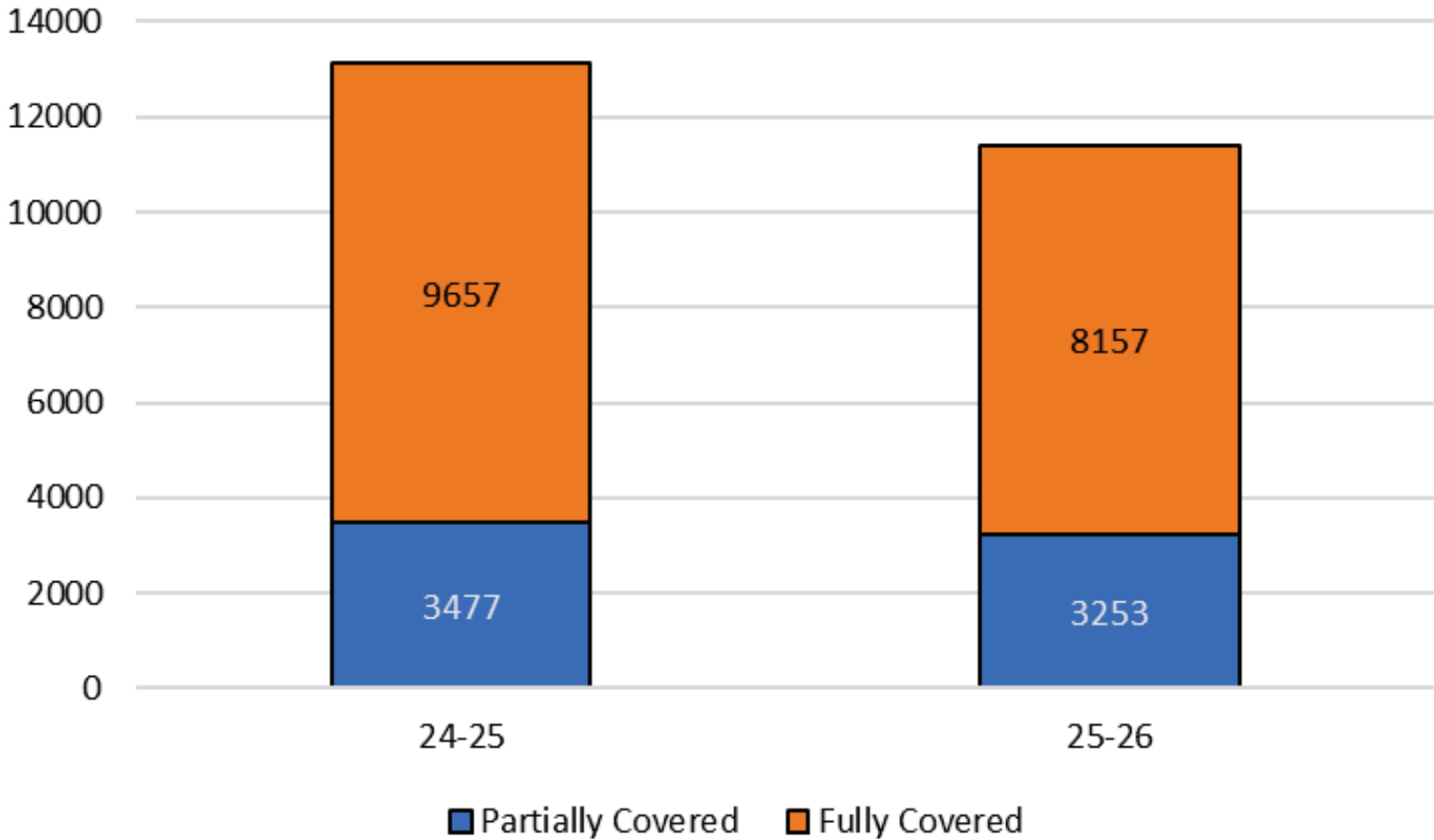
Fully Covered vs Partially Covered Non-Exempt Units



Non-Exempt Unit Status Breakdown



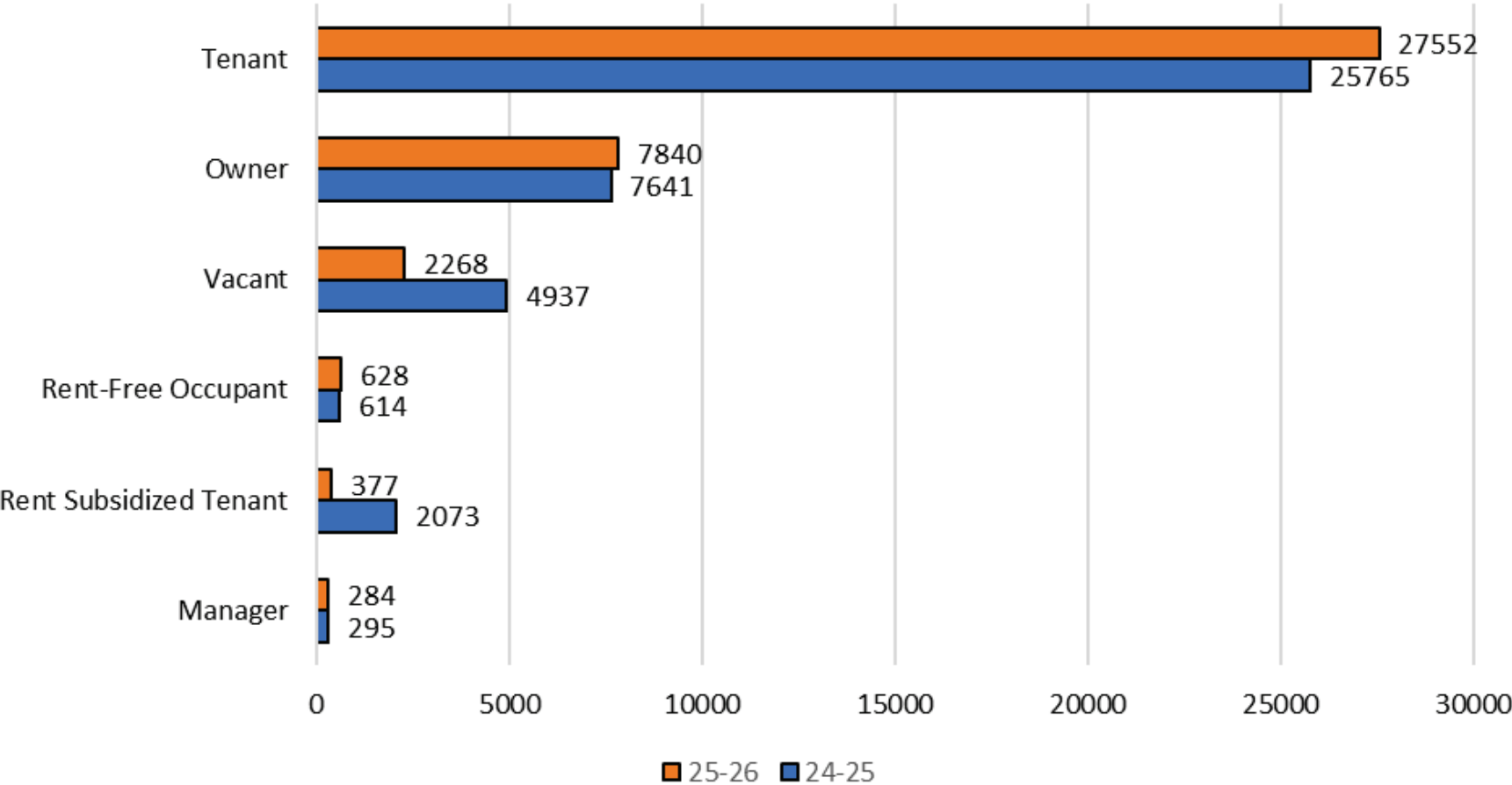
Fully Covered vs Partially Covered Exemptions



Exemption Unit Breakdown

Exemption Type	# of Units 24-25	# of Units 25-26	Change	% Change
OCC	7161	7108	-53	-1%
NAR	1242	1125	-117	-9%
FREE	600	647	47	8%
OWNUSE	565	623	58	10%
DUPLEX	490	496	6	1%
GREEK	330	428	98	30%
COMM	264	417	153	58%
HOTEL	266	272	6	2%
COOP	128	137	9	7%
INACT	36	159	123	342%
MGTU	44	53	9	20%
ADU	20	31	11	55%
CONDO PLUS	30	N/A	N/A	N/A
GOV	16	14	-2	-13%
MISC	N/A	4	N/A	N/A
HNF	N/A	12	N/A	N/A
OCC ADU	1	1	0	0%

Unit Occupancy Trends

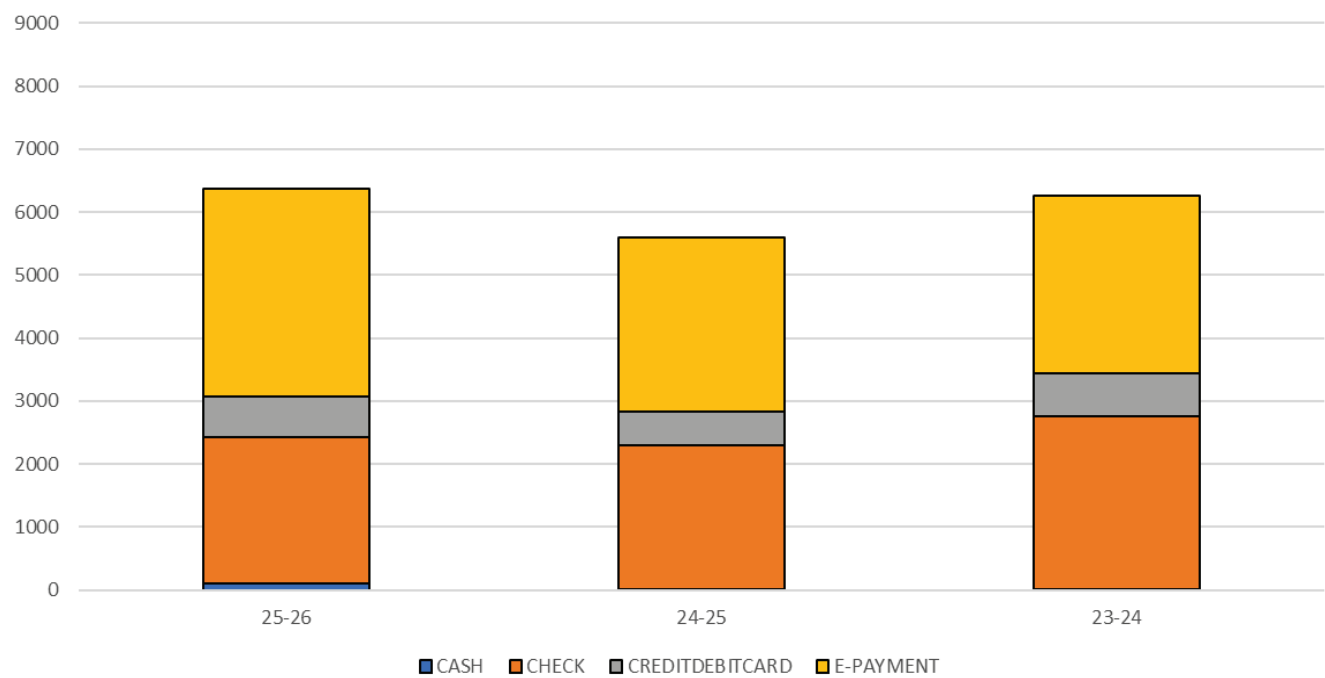


Paperless Billing Enrollment

21.7%
2024-25

28.2%
2025-26

Payment Types



YouTube Data Review

YOY - Total Views Per Video





Thank you!

Questions?



Contact Us

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